



QUALITY POLICY STATEMENT.

Our mission is to provide a greater range of capabilities than any other UK steel tube producer and to consistently be recognised as being innovative and responsive to the marketplace. This should then ensure that we are the natural choice of our customers.

Our principal aim is to always supply our customers with high quality products that fulfil their specified requirements and comply with current and applicable underpinning standards and legislation.

The establishment of an integrated Quality and Environmental Management System (QEMS/FPC) is therefore the foundation to establish a company culture based upon continuous improvement.

The QEMS/FPC is based on the requirements of BS EN ISO 9001 and BS EN ISO 14001 and incorporates the requirements of BS EN 10219-1, BS EN 10305-1, and BS EN 1090-1. Top Tubes Limited is committed to fulfilling these requirements and other specified requirements. The system has been developed to enable full integration of specific in-house, customer and underpinning legislative requirements.

The aims of the QEMS/FPC are to prevent defects / non-conformance or potential defects / non-conformance at the earliest stage possible. This in turn improves the overall efficiency of the organisation and assists in the achievement of the formulated improvement and quality objectives.

The QEMS/FPC will ensure that all products and any supporting services will meet customer specification and provide satisfaction with regard to product reliability, quality, delivery and customer service.

Top management will review this policy and formulate QEMS/FPC objectives during management reviews to ensure its integrity, effectiveness and compatibility with the context and strategic direction of the organisation.

This policy will be communicated to all staff and any necessary external interested parties i.e. sub-contractors that may be working on our behalf. It will be made available to the public upon request and through our web site.

Authorised:

April Pearson-Myatt

**April Pearson – Myatt
Managing Director.
27th February 2024**